



TRAVEL WAIVER PLUS

BOOK WITH PEACE OF MIND

In light of the recent global events and uncertainties around travel, we wish to offer your clients additional flexibility and peace of mind so they may continue to safeguard the wonderful plans they have made for their much-anticipated river cruise with AmaWaterways. As a result, we will offer for a **limited time, special provisions** which allow guests with **new or existing reservations** to purchase AmaWaterways' *Travel Waiver Plus**. AmaWaterways *Travel Waiver Plus* provides **cancellation for any reason, up to 24 hours prior to the start of their AmaWaterways booked services** (river cruise, land extensions, air etc.)

Should guests decide to cancel their cruise for any reason, they will have the following options based on date of cancellation:

- **Cancellation received up to 7 days prior to start of AmaWaterways services:**
Future Cruise Credit** covering cancellation penalties and the balance will be a monetary refund calculated based on our standard cancellation policy for services purchased through AmaWaterways.
Travel Advisor commission is protected. See the back for details.
- **Cancellation received from 6 days to 24 hours prior to start of AmaWaterways services:**
Future Cruise Credit** issued for 100% of AmaWaterways services to be used towards any sailings within 24 months of cancellation date.
Travel Advisor commission is 100% protected.

For all new or existing reservations (deposited or paid in full), *Travel Waiver Plus* may be purchased **up to 48 hours prior to the start of AmaWaterways purchased services.**

TRAVEL WAIVER PLUS PRICE:

- **\$80 per person** - for those who purchase AmaWaterways Cruise Protection Plan*
- **\$175 per person** - if purchased without AmaWaterways Cruise Protection Plan* or if travel protection plan was purchased independently

To purchase AmaWaterways' *Travel Waiver Plus*, contact us at 1.800.626.0126.

*AmaWaterways *Travel Waiver Plus* program only applicable to FIT and Group bookings; may be purchased up to 48 hours prior to the start of AmaWaterways purchased services. *Travel Waiver Plus* allows guests to cancel for any reason up to 24 hours prior to the start of their AmaWaterways purchased services and covers cancellation penalties in the form of a Future Cruise Credit for services purchased through AmaWaterways. *Travel Waiver Plus* is not available for Egypt or Africa Safaris & Wildlife Cruises, and does not include any additional benefits. **Future Cruise Credit, issued via the *Travel Waiver Plus* program, will cover cancellation penalties and the balance will be refunded based on our standard cancellation policy for services purchased through AmaWaterways. Future Cruise Credit is valid for any sailings within 24 months from the day your cancellation was received (cancellation must be received up to 24 hours prior to commencement of AmaWaterways booked services). Credit must be applied to cruise portion; remaining balance may be applied to land, air, and any other services on the reservation (excluding initial deposits, Travel Protection and *Travel Waiver Plus*). AmaWaterways Cruise Protection Plan and Travel Waiver Plus are non-refundable. Future Cruise Credits previously applied to final payment have no cash value and will be reissued in the form of a new credit. Future Cruise Credit applied to Africa reservations has additional restrictions; ask for details. AmaWaterways Cruise Protection Plan can only be purchased prior to final payment. **This limited time offer with special provisions may be changed or withdrawn at any time; other restrictions may apply. CST#2065452-20. V20MAR11MG**

TRAVEL WAIVER PLUS

The flexibility you need to protect your clients and your business

BEFORE FINAL GROSS PAYMENT

CANCELLATION/PAYMENT TIMELINE PRIOR TO DEPARTURE*	CANCELLATION FEES	YOUR CLIENT RECEIVES	YOUR COMMISSION (PAID AT THE TIME OF ORIGINAL SAILING DATE)
Outside of 121 days Deposit only period	<ul style="list-style-type: none"> • \$200pp for Cruise portion • \$350pp (economy) / \$600pp (business class) for Air (if purchased) • AmaWaterways Cruise Protection Plan is non-refundable/non-transferrable 	<ul style="list-style-type: none"> • Monetary refund for any amount received by AmaWaterways over the cancellation fee amount • Future Cruise Credit issued for cancellation fee amount 	<ul style="list-style-type: none"> • 10% of AmaWaterways Cruise Protection Plan if purchased**
120-90 days Deposit only period	<ul style="list-style-type: none"> • \$400pp for Cruise portion • \$350pp (economy) / \$600pp (business class) for Air (if purchased) • AmaWaterways Cruise Protection Plan is non-refundable/non-transferrable 	<ul style="list-style-type: none"> • Monetary refund for any amount received by AmaWaterways over the cancellation fee amount • Future Cruise Credit issued for cancellation fee amount 	<ul style="list-style-type: none"> • 10% of AmaWaterways Cruise Protection Plan if purchased**

AFTER FINAL GROSS PAYMENT

CANCELLATION/PAYMENT TIMELINE PRIOR TO DEPARTURE*	CANCELLATION FEES	YOUR CLIENT RECEIVES	YOUR COMMISSION (PAID AT THE TIME OF ORIGINAL SAILING DATE)
89-60 days After final gross payment received	<ul style="list-style-type: none"> • 35% of Cruise, Land, Transfers and Extra Night(s) • \$350pp (economy) / \$600pp (business class) for Air (if purchased); 100% of Intra-Europe and Intra-Asia Air • AmaWaterways' Cruise Protection Plan is non-refundable/non-transferrable 	<ul style="list-style-type: none"> • 65% of amount received by AmaWaterways issued as a monetary refund*** • Future Cruise Credit issued for cancellation fee amount (including air penalties, excluding AmaWaterways' Cruise Protection Plan and Travel Waiver Plus) 	<ul style="list-style-type: none"> • 10% of cancellation fee amount (excluding International Air) • 5% of Intra-Air • 10% of AmaWaterways' Cruise Protection Plan if purchased
59-30 days After final gross payment received	<ul style="list-style-type: none"> • 50% of Cruise, Land, Transfers and Extra Night(s) • \$350pp (economy) / \$600pp (business class) for Air (if purchased); 100% of Intra-Europe and Intra-Asia Air • AmaWaterways' Cruise Protection Plan is non-refundable/non-transferrable 	<ul style="list-style-type: none"> • 50% of amount received by AmaWaterways issued as a monetary refund*** • Future Cruise Credit issued for cancellation fee amount (including air penalties, excluding AmaWaterways' Cruise Protection Plan and Travel Waiver Plus) 	<ul style="list-style-type: none"> • 10% of cancellation fee amount (excluding International Air) • 5% of Intra-Air • 10% of AmawaterWays' Cruise Protection Plan if purchased
29-7 days After final gross payment received	<ul style="list-style-type: none"> • 80% of Cruise, Land, Transfers and Extra Night(s) • \$350pp (economy) / \$600pp (business class) for Air (if purchased); 100% of Intra-Europe and Intra-Asia Air • AmaWaterways' Cruise Protection Plan is non-refundable/non-transferrable 	<ul style="list-style-type: none"> • 20% of amount received by AmaWaterways issued as a monetary refund*** • Future Cruise Credit issued for cancellation fee amount (including air penalties, excluding AmaWaterways' Cruise Protection Plan and Travel Waiver Plus) 	<ul style="list-style-type: none"> • 10% of cancellation fee amount (excluding International Air) • 5% of Intra-Air • 10% of AmaWaterways' Cruise Protection Plan if purchased
6 days-24 hours prior After final gross payment received	<ul style="list-style-type: none"> • 100% of Cruise, Land, Transfers and Extra Night(s) • \$350pp (economy) / \$600pp (business class) for Air (if purchased); 100% of Intra-Europe and Intra-Asia Air • AmaWaterways' Cruise Protection Plan is non-refundable/non-transferrable 	<ul style="list-style-type: none"> • Port charges are refunded • Future Cruise Credit issued for cancellation fee amount (including air penalties, excluding AmaWaterways' Cruise Protection Plan and Travel Waiver Plus) 	<ul style="list-style-type: none"> • 100% Protected Commission (excluding International Air)
Within 24 hours	<ul style="list-style-type: none"> • 100% of total invoice <p>Reservation is now considered trip interruption and cannot be cancelled</p>	<p>Travel Waiver Plus is no longer applicable</p> <p>Clients may file a claim for trip interruption, provided they purchased AmaWaterways' Cruise Protection Plan or third-party coverage</p>	<ul style="list-style-type: none"> • 100% Protected Commission (including non-checked-in international Air purchased through AmaWaterways)

*Departure is determined based on commencement of AmaWaterways purchased services.

**No purchase of Travel Waiver Plus required.

***AmaWaterways Cruise Protection Plan and Travel Waiver Plus are non-refundable. Future Cruise Credits previously applied to final payment have no cash value and will be reissued in the form of a new credit. This limited time offer with special provisions may be changed or withdrawn at any time. Please see full terms and conditions on the front of the flyer. Some restrictions apply. CST#2065452-20